

# 2010 Annual CHUG Meeting

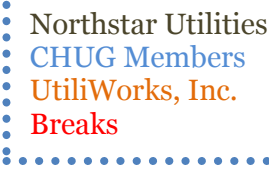
The time is here for the 2010 Annual CHUG Meeting on March 25, 2010 through March 26, 2010. The Agenda is below and its topics are items that you picked.



**NORTH|STAR™**  
UTILITIES SOLUTIONS

Join us at: Fire Station #1  
332 E. Hickory St.  
Denton, TX

## March 25, 2010

- |       |  |   |
|-------|--|---|
| 8:30  | Registration<br>Coffee & Donuts            |  |
| 9:00  | Welcome to CHUG                            |   |
| 9:30  | Northstar Utilities Solutions              |   |
| 10:00 | Break                                      |   |
| 10:30 | Meter Sense Demonstration by               |   |
| 11:30 | San Marcos Smart Metering Project (update) |   |
| 12:00 | Lunch provided by TeleWORKS.               |   |
| 12:30 | TeleWORKS Presentation                     |   |
| 1:30  | Break                                      |   |
| 1:45  | Round Table Discussion:                    |   |
- Does anybody use eCARE? – North Platt, NE
  - Ageing Report – San Marcos, TX
  - Interfacing with other Financial Systems – San Marcos, TX
  - Meter Reading Limits – New Braunfels, TX
  - Category Codes Setup – New Braunfels, TX
  - Visual Aid with Northstar Loaded on it – North Platt, NE
  - How does your city handle Deposits to an active account? – North Platt, NE
  - Meter Reading Scheduler? How does it work? – North Platt, NE
  - Best Business practices using Harris that accommodates our own Utility? Example: Apt Field – North Platt, NE
  - What have you done with the Red Flag and PCI Compliance with regards to their network outside the NorthStar software – North Platt, NE
  - How is AMR affecting the billing process? – North Platt, NE
  - Has anyone implemented an energy Assistance program for their customers and how are they doing it? – North Platt, NE
  - How many use Northstar 5.2.19? – Longview, TX and North Little Rock, AR
- |      |                                   |
|------|-----------------------------------|
| 5:00 | Meeting adjourned for the evening |
| 6:30 | Dinner at Fuddruckers             |

March 26, 2010

- 8:00 Coffee & Donuts
- 8:30 Vendor Presentation (pending response from Vendor)
- 9:00 Harris Version 5.2.19
- 10:00 Data Management & Archiving
- 10:45 Break
- 11:00 CHUG Voting
- 12:00 Meeting Adjourned
- 12:00 Meeting of New Board Members

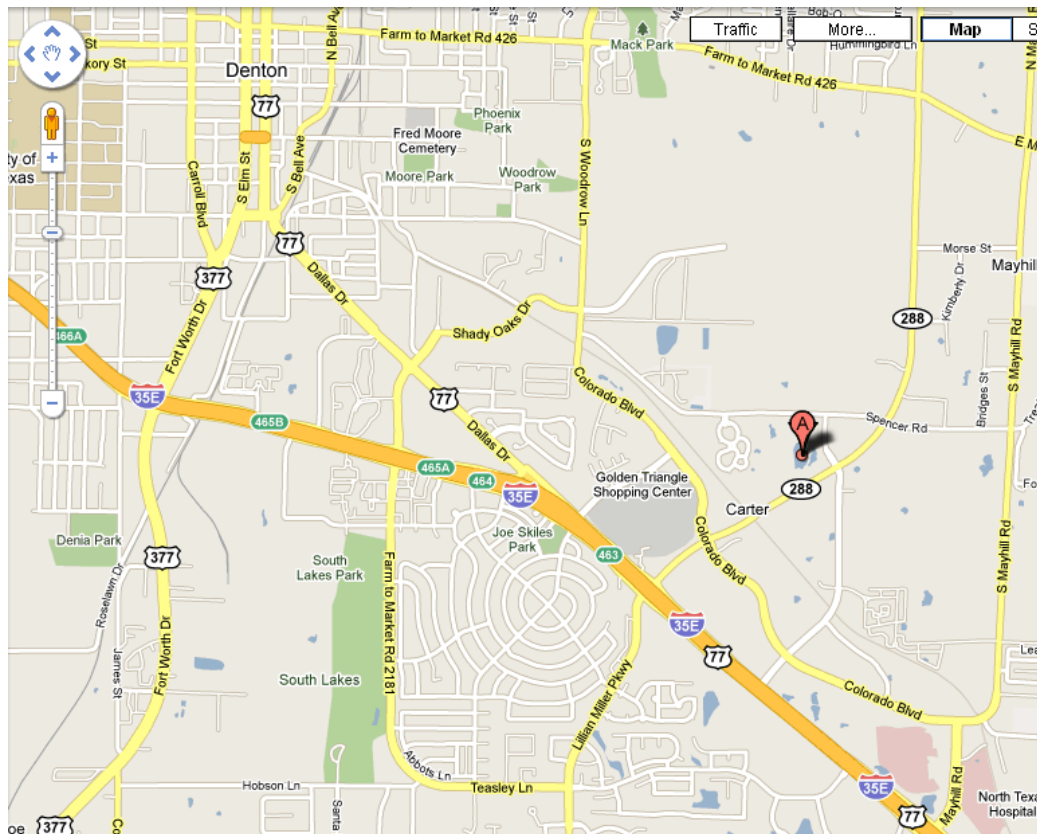
## Denton Information

### Recommended Hotels:

- Hampton Inn, 1513 Centre Place Dr., (940)891-4900
- Holiday Inn, 1434 Centre Place Dr., (940)383-4100
- Marriott Courtyard, 2800 Colorado Blvd., (940)382-4600

### Fuddruckers:

- 1732 South Loop 288



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