



A Managed Security Service With Simple, Powerful Protection

With modernizing your infrastructure and digitizing your services come new challenges. Smart technologies allow utilities to streamline operations, improve customer relationships, and offer innovative services. But this new technology puts your network at risk for cyberattacks.

Cybercrime Is Big Business

Cybercrime is a lucrative business worth trillions of dollars, and no matter the size of your utility, you're at risk. Threat actors are looking for any personal information they can exploit like social security numbers, bank account numbers, and credit card numbers. The time to think about security is now. Because until you address it, your network is not safe enough.

Cybercrime will cost the world \$6 trillion annually by 2021.

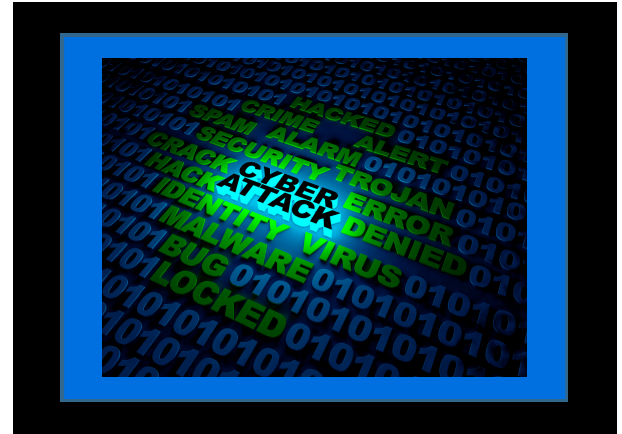


NORTH|STAR™

UTILITIES SOLUTIONS

Covalence Managed Detection & Response Security Service

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Cyber Attacks Can Lead To:

- Disruption of service,
- Costly remediation,
- Non-compliance penalties, and
- Lack of public trust.

We Asked; You Answered.

You told us you need technology that streamlines your operations, but you're having trouble keeping your network safe. Armed with your responses, we partnered with Field Effect to create Covalence, our Managed Detection and Response (MDR) Security Service. Software applications are only as secure as the environment they exist in, and Covalence makes it easy for you to secure your network and applications. With this turn-key, managed security service, you'll quickly know about vulnerabilities in your network so you can respond to these threats before they become a major breach.

In 2019, municipal governments reported 163 cyberattacks — a 150% increase from the year before.

NORTHSTAR™

UTILITIES SOLUTIONS

Customer Information & Billing

Workforce Management

Customer Engagement

Online Portal

Managed Cloud Hosting

Video Engagement

Outage Management

Lead Detection

Bill Pay Kiosks

Automations and Workflows

Business Intelligence

Together, NorthStar and Covalence Can Deliver:

- Integrated protection,
- Plug-and-play experience,
- Cost-savings,
- Simplified billing and renewals,
- Award-winning security expertise.

ENDPOINT, NETWORK, CLOUD MONITORING

Get 24/7 monitoring, alerting, and analysis across endpoints, networks, cloud services, and NorthStar CIS, mCare, and SilverBlaze applications.

ACTION ALERTS (AROS)

Receive immediate alerts for threats, vulnerabilities, and security-related risks, which are priorities, actional alerts so that you can resolve any threat.

DOMAIN MONITORING

Protect against phishing and other potential attacks by monitoring and receiving alerts about unknow user activity.

THREAT HUNTING

Gain actionable insights and security recommendations thans to expert threat hunters who will find undetected vulnerabilities and threats.

DNS FIREWALL

Fortify your network perimeter to block connections to malicious sites. Ensure safe web browsing and Internet access.

ACTIVE RESPONSE

Sleep better at night knowing you have automated remediation to detect active threats and compromises on your network.

EMAIL PROTECTION

Upload suspicious emails for immediate analysis of their content, metadata, and attachments. Get notified in minutes if there is a threat.

The NorthStar Advantage

For over 45 years, NorthStar has been working with utilities and municipalities, just like yours, to provide an exceptional customer experience. Today, cybersecurity is a must for your network because cybercriminals a looking for ways to access your customer's and employee's personal data. Cybercrime is big business. That's why NorthStar and Field Effect have partnered together to give you the best end-to-end cyber threat protection for your endpoints, your network, and the cloud. Today, a secure, safe customer experience is a must — and with NorthStar, customer experience is at the heart of everything we do.

Ready to Secure Your Network on This User-Friendly Platform?

Contact Us Today:

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